MESSAGE FROM THE PRESIDENT
Suzanne Van Ort, president, The University of Arizona Retirees Association

Greetings and welcome to the 2008-2009 year! Exciting opportunities are available through UARA as we begin this academic year.

I am honored to have been re-elected to serve as UARA President and I am grateful for your continuing support of UARA. I look forward to the leadership of Vice-President George Evanoff, Secretary Fran Tickner and Treasurer Tom Rehm. Janice Murphy, past-president, is very generous in sharing her knowledge of UARA and in continuing to serve as editor of Jubilación. UARA has a great leadership team!

The UARA Council is fortunate to have dedicated guidance of its committees and events. Uwe Fink will continue his excellent leadership as chair of the Legislative Committee. He keeps us informed of legislative issues affecting retirees. George Evanoff has agreed to chair the Education Committee and UARA will sponsor two to three educational programs. Stardust Johnson will chair the Scholarship Committee. This year we will award both the UARA Irving Yall Book Award and the UARA T.R. Rehm Graduate Scholarship. Jo Henry will continue as Membership chair and we appreciate her meticulous care of our membership records. Dianne Bret Harte will continue to contribute to Jubilación and participate actively in Council activities. Keith Meredith, UARA past-president, continues to provide important information on ASRS and the benefits enjoyed by retirees in the System.

UARA past-president Cornelius Steelink agreed to chair a Bylaws Committee. He is working with Bob Sankey and Helen Mautner to revise our governance documents this year.

Leonor Benitez, vice-president in 2007-2008, volunteered her leadership in developing the new UARA brochure. I think you will agree that the brochure is excellent and represents UARA well. We thank Leonor, UARA Office Manager Pat Williamson and Debra Bowles of Biomedical Communication for their efforts in creating the new brochure.
The UARA Executive Committee and Council will set goals for 2008-2009 that reflect our commitment to serving retirees, strengthening our links to the University, sustaining UARA through social and educational functions, and improving communication with external agencies. Built on the goals set forth in 2007-2008, UARA goals this year will provide direction to our activities in the coming months.

I am pleased to announce that UA President Robert Shelton will speak at the Fall luncheon to be held on Saturday, October 11th at noon at Skyline Country Club. The April luncheon will be held on Saturday, April 25th at Tucson Country Club with the speaker to be confirmed. The January luncheon is on January 29th at Tanque Verde Guest Ranch. Once again, Linda Pace has done an excellent job in arranging these three luncheons.

The UARA Council meetings provide wonderful opportunities to meet our retiree group and to learn from the invited speakers. Among the speakers confirmed for this year are: September, Patrick Kass, director of Parking & Transportation Services; October, Shay Stautz, associate vice-president for External Relations; and November, Holly Altman, outreach coordinator, UA Office of Community Relations. We invite you to join us for any or all of our informative and enjoyable Council meetings.

Typically, Council meetings are held the second Tuesday of the month from 9-11 a.m., usually in Room 104 of the Vine Building located at 1125 N. Vine across from the Poetry Center. Parking is available adjacent to the Vine Building. Please come and learn with us.

We look forward to a successful and productive year and we welcome your participation.

Best wishes,

Suzanne Van Ort

President Suzanne Van Ort retired from the position of Dean of the College of Nursing in 2000 and from the UA in December 2001. Prior to that, she served on the College of Nursing faculty for more than 20 years. She has received recognition for her teaching, publications and service at local, national and international levels. She is an invited presenter at national nursing accreditation workshops and participates in a number of community and nursing organizations.

Vice President George Evanoff retired from the U of A in 1995. He held several positions during his university tenure: Personnel Director, Special Assistant to the Executive Vice President and Special Assistant to the Sr. Vice President for Academic Affairs and Director of Appointed Personnel. He is active in aging issues within the community and the state serving on the Pima Council on Aging Board and as a Governor’s appointee to the Governor’s Advisory Council on Aging.

Fall seven times, stand up eight. ~Japanese Proverb

University of Arizona Retirees Association Mission Statement

Purpose: to foster the benefit, interests, and well-being of the retired faculty and staff of the University of Arizona through social, educational, and promotional activities, as well as to encourage continuing contact between retirees and the University.

Membership: open to University of Arizona retired faculty, appointed professionals, staff, and their spouses.
Treasurer Tom Rehm, Professor Emeritus of Chemical and Environmental Engineering, fully retired from the U of A in May 2002, closing out 42 years of teaching at the U of A and the University of Denver. Rehm served three terms as the Chairman of the Faculty at the U of A. He currently serves as the treasurer of the Tucson Audubon Society and as treasurer of the Vactor Ranch Homeowners Association. He is a volunteer at the Pima Air and Space Museum where he is involved with the construction of aircraft exhibits.

Secretary Fran Tickner retired from her position in Systems Control in 2003. She and her husband have traveled extensively since retirement seeing new places, meeting new people and eating great food. Some of their travel has been as a result of their involvement with the Kansas City Barbecue Society. They both serve as judges at these delicious and fun barbeque contests.

UPCOMING EVENTS 2008/9

September 9, Council meeting; speaker: Patrick Kass, Parking & Transportation
September 23, Speaker Terry Goddard, Arizona Attorney General, 1:30 p.m.
October 1 – 13, ADOA Open Enrollment
October 11, Luncheon, Skyline Country Club
October 14, Council; speaker: Shay Stautz, External Relations
October 20 – November 14, ASRS Open Enrollment
October 21, 28, 30; November 6, 13, ASRS Open enrollment informational meetings
November 18, Council; speaker: Holly Altman, Office of Community Relations
January 29, Luncheon, Tanque Verde Guest Ranch
March 5, Speaker Michael Drake, director, Lunar and Planetary Labs, 2:00 p.m.
April 25, Luncheon, Tucson Country Club

Pronunciation guide:
HOO-BEE-LAH-SEEOWN = Jubilación
The UARA enthusiastically announces the establishment of the UARA T.R. Rehm Graduate Scholarship. Fund raising for this scholarship has been a prime interest to the UARA Council for some time and it is with the addition of the very generous gift of Dr. Tom Rehm that the endowment has been created.

The UARA T.R. Rehm Graduate Scholarship is especially exciting since it will be awarded to a U of A graduate student who is pursuing study related to aging issues. It is funded annually by the UARA T. R. Rehm Graduate Scholarship Endowment, which is held in the University of Arizona Foundation. Selection preference will be given to Arizona residents. The amount of the scholarship will be determined by the interest generated in the endowment.

This graduate scholarship joins the already established UARA Irving Yall Book Scholarship as the second scholarship awarded by UARA. The book scholarship is awarded to an undergraduate student with demonstrated financial need for the purchase of books. Funded by the UARA Irving Yall Endowment, it is also held in the UA Foundation.

UARA members are encouraged to contribute additional monies to one or both of these scholarship endowments. Every additional contribution increases the funds available to support University of Arizona students. And, importantly, contributions are tax deductible. Contribution checks should be made payable to the University of Arizona Foundation; specify, in the “For” space in the lower left corner of the check, the appropriate fund(s) by the abbreviations “UARA Yall BSE” and/or “UARA Rehm GSE.” If the donation includes both funds, the amount intended for each should be indicated. Checks should be mailed to: UARA Treasurer, University of Arizona Retirees Association, P.O. Box 42391, Tucson, AZ 85733.

LEGISLATIVE UPDATE
Uwe Fink, Chair, Legislative Committee

During the past legislative session UARA opposed several bills that would have adversely affected the investment return of ASRS. Our efforts helped in modifying these bills so that they no longer restrict the investment decisions of ASRS in a significant way.

The bills introduced asked for divestiture of stocks of companies that do business in countries such as Sudan, Iran, Algeria, etc. While well meaning, the bills as introduced originally would have been totally ineffective in changing the behavior of the target countries. Yet, they would have had a serious adverse effect on the return of Arizona State Retirement System (ASRS).

As an example we point to the sizeable position that ASRS has in passive index funds such as the S & P 500, the NASDAQ 100. These index funds include companies such as Exxon-Mobile, Microsoft, Coca Cola, etc., which might have some minor business in these countries. Divestiture of such index funds would have been very costly to ASRS and their retirees.

As the new legislative session starts in the fall, we will again have to watch for “well intended” but poorly thought through initiatives by our elected officials. As always, the legislative committee would very much appreciate any comments, ideas and help of any of the members.
A major emphasis within ASRS during the past several years has been to establish a more effective, long-range, strategic-planning process, one that would enable much more reliable estimates of how decisions taken today would effect the efficiency of current and future service to our members, the investment performance of our Trust Fund and the internal (Board of Trustees, Officers and Staff) and external (Governor, Legislature, Employers) harmony and efficacy of our interactions. We have assumed that our goals can be met by focusing our attention on: 1) sound governance policy; 2) management with measurement of performance; 3) relevant strategic initiatives and 4) sensible budgeting that includes investment in human resources.

Our efforts have resulted in intensive examination of quantitative (numerical and graphical) predictions derived on the basis of many different assumptions about the future, over periods as long as thirty years. By varying our assumptions we can achieve a more reliable overall view of the potential risks to our pension funds and reasoned responses to the risks, including the potential effectiveness of these responses. Over the past several years you have read here, and in other ASRS news sources, many projections of events coming in the future. Examples include: projections of when the peak of the contribution rates will arrive; when future PBIs (Permanent Benefit Increases) will again be available and how much they will be; future funding status of the funds managed by ASRS and the effects of proposed legislative changes on the health of the pension funds. Though we know that projections are never perfect, we expect that policy, management, strategy and budgeting predicated on quantitative projections are considerably better than if based on qualitative arguments. To date, the quantitative predictions have been remarkably accurate.

On a more time-limited basis these long-term exercises take the form of a series of three-year strategic plans. The Board of Trustees approved the most recent of these in February 2006 for completion in December 2008. This plan includes fourteen goals to be achieved in the areas of Operations (goals 1-5), Investments (goals 6-11), and Administration (goals 12-14). These goals were then broken down into 221 specific and measurable objectives. In 2007, 149 (67%) of the identified objectives either met the service objective that was set, or were making expected progress toward completion of those objectives that were expected to take multiple years to complete. These goals are reviewed and monitored continuously. The Board of Trustees reviews the status of the Strategic Plan annually. Modifications to the Plan may be made at these reviews. We are now in the process of developing the next Three-Year Plan, as well as evaluating the completion of the current Three-Year Plan.

I have been particularly detailed in explaining this process to you so that you can more fully understand the inner workings of ASRS and the Board of Trustees. The proof of the pudding, however, lies in whether the process has led to a better, more effective, and more efficient ASRS. Let me provide you with a series of information points so that you can judge for yourself.

I’ve chosen the marker dates of fiscal year 2002 and the end of the current fiscal year of 2008. 2002 was the first year that the Information Technology Project was implemented and was included in the allocation from the legislature. Prior to 2002, much of our record keeping was done manually. There were multiple databases that could not communicate with each other. Member information was stored on-site at the ASRS building in folders for each member. The changes from that time are due to many factors, including implementation of new information technology, improved planning, restructuring of processes, new agency philosophy, goals and objectives, etc. Some of the information includes projections for fiscal year 2008 but there will be minimal error in the data and it will represent a “true” picture of the change.

• ASRS membership has increased by 48% (more than 160,000 new members). This upward trend is expected to continue.
• The appropriated operational budget (approved by the Legislature), when adjusted for inflation, has declined over 20%. (The appropriated budget, unadjusted for inflation, has remained relatively flat, an increase of 2.5%.)
• The number of full time equivalent employees of ASRS has declined from approximately 4.3 FTEs per 10,000 members to 3.8 FTEs per 10,000 members.
• Dollars appropriated have declined from $62.29 per member in inflation-adjusted dollars in 2002 to $28.10 in 2008. When measured in non-adjusted appropriated dollars, the change was from $63.27 per member to $37.50 per member.
These obvious dramatic reductions in cost and gains in efficiency could be cause for celebration or dismay. We may just be cheap, with diminishing and less effective service to our members. Now, that would be cause for dismay (and outcry, for what my opinion is worth). Fortunately, that is not the case, as the following examples will demonstrate.

- Today, 100% of the participants in our primary outreach training programs, “Know Your Benefits” and “Getting Ready for Retirement,” report being Very Satisfied or Satisfied.
- An average of 96% of members phoning the Member Advisory Center report being Very Satisfied or Satisfied with the resolution of their concern. Over 98% of these members indicated that their concern was resolved with the first call.
- The average wait time has declined from 297 seconds in 2002 to 15 seconds today.
- The abandonment rate (a caller hanging up before being connected) has declined from a 22% rate in 2002 to a 2% rate in 2008.
- In 2002, new member first payments took 45 days; in 2008, they average 2 days.
- In 2002, refunds took 25 days; in 2008, they average 4 days.
- In 2002, service purchase cost invoices took 39 days; in 2008, they average 8 days.
- Members’ satisfaction with the service provided by ASRS employees has increased from 84% in 2002 to 97% in 2008.
- 81% of ASRS members reported satisfaction with the ability of ASRS to be pleasant and easy to do business with in 2002. That number has increased to 97% in 2008.
- 80% of ASRS members indicated satisfaction with the ability of ASRS to keep its members informed of matters that affect the members in 2002. 95% indicate satisfaction today.
- Most of our audit reports today are reporting accuracy rates of 100% for ASRS transactions. Exceptions are still in the 99% range.

Granted, these are only examples. A total report of these changes and other changes should be completed by the end of this year. It’s one of the ASRS objectives due December 2008. I would like to thank Sara Orozco, an ASRS employee, for her assistance in compiling much of this information. AND, if you think that these improvements in the efficiency and effectiveness of service to ASRS members are as impressive as I do, thank an ASRS employee the next time you speak to one.

HEALTH INSURANCE MEETINGS
George Evanoff

ASRS will hold Open Enrollment informational meetings at its 7660 Broadway office. The meetings will be held at 10 a.m. and 2 p.m. on October 21, 28, 30, and November 6 and 13. The presentation will be a panel consisting of providers and administrators. The open enrollment period is from October 20 to November 14. Enrollment materials will be mailed the last of September.

ADOA is also planning several meetings in Tucson. Its Open Enrollment is from October 1 – 13. At the time of going to press, meeting dates had not been set. Watch for your materials for the dates, times and locations of meetings.

UA SPOTLIGHT
By Robert Shelton, President, University of Arizona

I am pleased to contribute to Jubilación and look forward to sharing campus news and spotlights in future issues throughout the year. I hope this short feature will provide a glimpse at why those of us at UA are so proud of how our people are shaping the world.

Since the successful landing in May of the Phoenix Mars Mission, the eyes of the world have literally been fixed on Tucson and the mission control center at UA. Since landing on the Red Planet, our UA team has received spectacular photos of the Martian arctic surface, confirmed the existence of water ice there, and for the first time dug into the ground to confirm that Martian soil could support earthly plant life.

At a time of renewed international interest in energy conservation, building and plant managers from around the world have come to the UA to learn about our state-of-the-art system for cooling UA buildings on hot days. This new system developed by our plant managers has saved the UA over $420,000 in energy costs annually!

Whether it is planetary exploration, or the quest to forge a more sustainable life on Earth, you will find the UA on the world stage. Until the next issue, I
encourage you to keep up with the UA by visiting http://uanews.org/. There you can subscribe to daily news stories via UANow and Lo Que Pasa.

**ARIZONA CENTER ON AGING**

*Anne Morrison, Director of Education, Arizona Center on Aging*

The other day a man asked me what I thought was the best time of life. “Why,” I answered without a thought, “now!” ~ David Grayson

No matter how old (or how young) you are now – you are aging. And regardless of your own age, someone you love is getting “up in years.” Isn’t it great to know that the Arizona Center on Aging (ACOA) and its associates are passionate about promoting long, healthy, and functional lives for adults as they age, through programs in research, education, clinical care and community outreach?

We invite you to participate in this worthwhile endeavor! Read below to discover ways you can help better the lives of aging adults. Call the ACOA at 520-626-5805!

**Research**

Aging is the quintessential interdisciplinary issue, and can be addressed only by joining forces between basic sciences, clinical/translational and health services research. ACOA research on aging is thus positioned as a bridge across the campus, across colleges, and across the state. Recently, Dr. Janko Nikolich has joined Dr. Mindy J. Fain in co-directing the ACOA. His group seeks to understand why immunity declines with age and how this impacts infectious and chronic disease. Efforts are underway to maintain a young and healthy immune system to lengthen lifespan, reduce chronic diseases, and improve quality of life. Call 520-626-5817 to organize a lecture.

**Education and Training**

The ACOA is a national leader in Geriatric Education and holds two prestigious training grants. The first, the Arizona Reynolds Program of Applied Geriatrics, funded by D.W. Reynolds Foundation, is transforming the way Arizona’s physicians care for adults as they age. The other, the Arizona Geriatric Education Center (AzGEC) has educated multidisciplinary health care professionals in hospitals/clinics, nursing homes, and assisted living facilities across the state for over six years. Both programs work closely with the new College of Medicine campus in Phoenix, ASU, the Veterans Administration and the Indian Health Service, focusing on rural, minority and underserved populations.

We are excited about launching our innovative new cross-campus Minor in Aging program, where departments including architecture, nutrition and women’s studies, will partner in creatively meeting the needs of our aging population. Academic education for those entering the field of gerontology is provided through our Studies on Aging Program. The educators at the ACOA also give community presentations on aging topics. Call 520-626-5803 to schedule a presentation.

**Clinical Care**

The ACOA provides comprehensive care at University Medical Center, University Physicians Hospital, and the Southern Arizona VA Healthcare System through primary clinics, community-based care, and planned magnet programs. A true innovator in design of quality geriatric programs, ACOA co-Director Dr. Fain directs nationally renowned Telehealth and Home-Based programs. Call 520-694-8888 to make an appointment.

**Community Engagement and Public Policy**

Working closely with the Governor’s Advisory Council on Aging, the ACOA provides guidance and expertise on activities such as the Governor’s Aging 2020 Plan and the Governor’s Healthcare Workforce Study. The ACOA is deeply committed to community outreach throughout the state, extending to global health outreach in Latin America.

**THE UNIVERSITY OF ARIZONA LIBRARIES:**

A university library like no other

*Gabrielle Sykes-Casavant, Director of Marketing and Public Relations*

As University of Arizona Retirees, you are likely quite familiar with traditional library services available at the University Libraries. Indeed, core services such as research and reference assistance, information literacy instruction, borrowing privileges and database access that support the learning and research mission of The University of Arizona also serve to define the quintessential academic library.

(continued on page 8)
Yet, as the UA Libraries continue to maintain excellence in connecting people and information in the library of today, we are also actively engaged in providing unlimited access - both physically and virtually – to information in a customer-centered environment that characterizes the transformed library of tomorrow.

The University of Arizona Libraries define this transformed library by proactively positioning our organization to always be forward-looking, customer-based, and committed to a push-out service philosophy that brings the library to all users, wherever they are. A suite of newly introduced services (with a few examples provided below) achieve this objective by providing the campus with:

- **Document Delivery:** Free electronic delivery of articles and book chapters delivered to the desktop within 24 hours of the initial request.
- **Video Streaming:** The UA Libraries digitize and stream course reserve videos directly into classrooms for in-class screenings and to authenticated students online for out of class screenings/homework assignments. Faculty do not have to check out equipment or video material and students are able to review the content after class without needing to come to the Libraries or wait to check out the materials.
- **LessonLink K-14 Educational Database:** Researched and developed at the Libraries, LessonLink connects K-14 teachers and students to over 100 UA-created educational websites thus making teacher-tested lesson plans – many linked to Arizona state standards – available for all educators.
- **The Skillful Researcher:** In collaboration with University College, undergraduate services librarians developed a one-unit course to help students improve their research skills and become more successful students and life-long learners. Launched in Summer Session 1 2008, “The Skillful Researcher” is offered online as a five-week intensive session and is available for all undergraduates.
- **Office of Copyright and Scholarly Communication:** Since the passage of the Digital Millennium Copyright Act (DMCA) in 1998, the University Libraries have taken the responsibility as designated agent for the UA. In response to the growing need for copyright education on campus, the UA Libraries, in partnership with the Vice Presidents for Research and Instruction, recently opened an Office of Copyright and Scholarly Communication. This office will serve the entire campus with advice and guidance on a variety of issues including scholarly communication (particularly with maintaining NIH Public Access Policy compliance) and copyright education and compliance (including peer to peer file sharing among students).

The future of the UA Libraries is being built today with the vision and inspiration of students, staff, faculty, retirees, and friends. We invite you to join the UA Libraries in this effort. Visit the University Libraries at the Main Library, Center for Creative Photography, Science-Engineering Library, Fine Arts Library, and Special Collections; participate in our public programs, or join the Friends of the UA Libraries. Together we are creating The University of Arizona Libraries of tomorrow.

To learn more about these and other exciting changes at The University of Arizona Libraries, please visit http://www.library.arizona.edu or contact Gabrielle Sykes-Casavant, Director of Marketing and Public Relations, at sykes-casavantg@u.library.arizona.edu or (520) 307-0877.

---

**Great effort from great motives is the best definition of a happy life.** William Ellery Channing

**FREE U of A Walking and Shuttle Tours**

All tours begin at 10:00 a.m., last about 1½ hours, and begin at the UA Visitor Center, 811 N. Euclid Avenue; to register, call 621-5130. An adult must accompany children under the age of 18.

**Walking Tour Dates:**
- September 3, 10, 17, 24
- October 1, 8, 15, 22, 29
- November 5, 12, 19
- December 3, 10

**Shuttle Tour Dates:**
- September 6
- October 4
- November 1
- December 6
1-800-304-3687

Health Insurance
Arizona Foundation (PPO) Harrington You can access the individual carriers website via: www.myazhealth.com
RAN+AMN (EPO) (Plan Administrator)
Schaller Anderson Healthcare(EPO) 1-888-999-1459
Beech Street (Out of State PPO)
United Healthcare (EPO & PPO) 1-800-896-1067 www.myuhc.com
PacifiCare 1-800-264-9017 www.pacificare.com

Walgreens Health Initiative 1-866-722-2141 www.mywhi.com

Dental Insurance
Delta Dental 1-800-352-6132 www.deltadentalaz.com
Employer Dental Services (EDS) 1-800-722-9772 www.mydentalplan.net
Assurant (Fortis) Benefits 1-800-443-2995 www.fortisbenefitsdental.com
MetLife Dental 1-800-942-0854 www.metlife.com/dental

Vision Insurance
Avesis, Inc. 1-800-828-9341 www.avesis.com

Life Insurance
Aetna 1-800-523-5065 www.aetna.com
Standard 1-800-378-4668x6785 www.standard.com
Reliastar 1-800-955-7736 www.ing-usa.com

State Retirement Plan
Arizona State Retirement System (ASRS) Tucson 1-520-239-3100 www.asrs.state.az.us
Phoenix 1-602-240-2000
Outside Arizona 1-800-621-3778

Medicare
Medicare 1-877-267-2323 www.medicare.com

Social Security
1-800-772-1213 www.ssa.gov

Other Information
Human Resources – U of A 1-520-621-3662 www.hr.arizona.edu
Qualified Tuition Reduction (QTR) 1-520-621-3227 www.bursar.arizona.edu
University Retirees Association 1-520-325-4366 retirees.web.arizona.edu
CCIT 1-520-621-2985 computing.arizona.edu
Parking and Transportation 1-520-626-7275 Location: 1117 E. 6th St.

JUST DO IT! JOIN UARA (if you haven’t already done so). Annual dues are $10.00; lifetime membership, $125.00. What a bargain!
Greetings, UA Retiree

As the UA grows to meet the needs of students, staff, faculty and the public, the availability and accessibility of parking on campus becomes a challenge. The UA campus plan for parking includes changes that will affect parking for everyone, including retirees.

During the last few months, representatives of the UA Retirees Association (UARA) and Parking & Transportation Services (PTS) have been meeting together to explore possibilities for retiree parking that will provide accessible and available parking for those with retiree parking permits. Our goal is to provide parking options for retirees, within the campus parking plan, that meet the multiple needs of retirees who come to campus.

We invite your input as we develop parking options for retirees. Both UARA and PTS encourage your participation by completing the Retiree Parking Survey. We encourage you to go online to: http://parking.arizona.edu/retireesurvey.htm to take the survey or you may fill out the survey insert in this edition of Jubilación and mail it to PTS Marketing Services, 1117 E. Sixth Street, Tucson, AZ 85721. Your response to the survey will be important as we collaborate in designing parking options.

Thank you for your assistance.

Sincerely,
Suzanne Van Ort, President, UARA and Patrick J. Kass, CAPP Director, Parking & Transportation Services

Retiree Permit Survey Introduction
Bill Davidson, Parking & Transportation Services

The Parking & Transportation Services (PTS) Office in partnership with UARA is sponsoring the first Retiree Permit Survey. We would like to collect data on your experience with the Retiree Permit program that is now provided. Your participation is completely voluntary. You may answer as few or as many questions as you wish. This survey is being conducted to ensure that your needs are considered when Retiree Permit improvements are planned.

Please fill out this short survey today. You may simply go to: http://parking.arizona.edu/retireesurvey.htm to take the survey on line or you may fill out the survey insert in this edition of Jubilación and mail it to PTS Marketing Services, 1117 E. Sixth Street, Tucson, AZ 85721. All information will be kept in the strictest confidence. If you have any questions or need help, the UARA staff or PTS staff will be happy to assist you.

Since there have been many questions about parking permits on the UA campus, especially with Parking and Transportation Services recent announcement of changes for 2008-2009, here is an overview of the change and how it affects you.

Retiree permits entitle a benefits eligible retired employee to park in Zone 1 and south of Sixth Street lots at no charge. Four new south of Sixth Street lots and two new Zone 1 lots on the north side of campus will open this fall. At the same time, because of campus growth and construction, five of the Zone 1 lots on the south side of campus will be closed or converted to lot specific parking areas this fall. There will be no more Zone 1 parking on the south side of campus, only South of Sixth parking. Lot specific areas are not designated for retiree permits. A complete listing of the lot changes may be found online at: http://parking.arizona.edu/permits/changes_08_09.php.

Retirees holding state disabled license plates or disabled placards may also park in disabled spaces throughout the campus. Disabled retirees must display their state disabled placard and the retiree permit when parking in a campus disabled space. Disabled retirees may also park free in the Park Avenue, Tyndall Avenue and Highland Avenue garages on a space available basis.

Retiree parking privileges are for the benefit of the retiree only. Others attempting to use a retiree permit may be subject to a fine. If you are the holder of a retiree parking permit without an expiration date listed on it, please come in to the PTS office at 1117 E. Sixth Street to receive a new permit with a three-year expiration date on it. Permits were issued to retirees prior to August 2002 without expiration.
dates. All permits now have expiration dates! Retirees that hold permits with an 8/08/08 expiration date have received a renewal application in June and when it is returned a new permit will be mailed to you.

Retirees who have returned to an active status greater than .49 FTE and are on the University of Arizona payroll are required to purchase a regular parking permit to park on campus. Permits are available at our office.

We look forward to assisting you with your parking permit needs. For more information, please call 626-PARK (7275) or go online at parking.arizona.edu.

I think your whole life shows in your face and you should be proud of that. Lauren Bacall

PROTECTING ARIZONA SENIORS
UARA FALL LECTURE
TERRY GODDARD
ATTORNEY GENERAL FOR THE STATE OF ARIZONA
TUESDAY, SEPTEMBER 23, 2008
1:30 p.m.

Randolph Golf Complex
Copper Room (next to the snack bar)
600 S. Alvernon Way (entrance to parking is clearly marked on South Alvernon half-way between Broadway and 22nd St.)

The “Protecting Arizona Seniors” presentation uses the results of the 2007 “Seniors Strike Back” mail project to warn of common scams targeting the elderly. It will include identity theft, reverse mortgages and financial exploitation of seniors.

It provides tips for seniors to protect themselves and advice for friends and family to protect vulnerable seniors.

Invite a friend!

YES, RESERVE SEATING AT
“PROTECTING ARIZONA SENIORS”

Tuesday, September 23, 2008

Name: ___________________________ Number attending: ______________

Please Print

Telephone or email address: ___________________________________________

MAIL RESERVATION FORM TO: UARA
P.O. Box 42391
Tucson, AZ 85733

Or, call the UARA office at 325-4366 or email: uara@dakotacom.net with the requested information.